

Direct Payments

June 2023

Introduction

- Background
- North Yorkshire's Direct Payments Performance & Current Position
- North Yorkshire's Priorities - increasing uptake of Direct Payments (CQC Quality Assurance)
- Increasing choice of Services
- Meet Billy

Direct Payments Explained!

What is a direct payment

- Cash payments made to individuals.
- Money remains public funding until it is spent for the purpose given.
- Financially assessed.

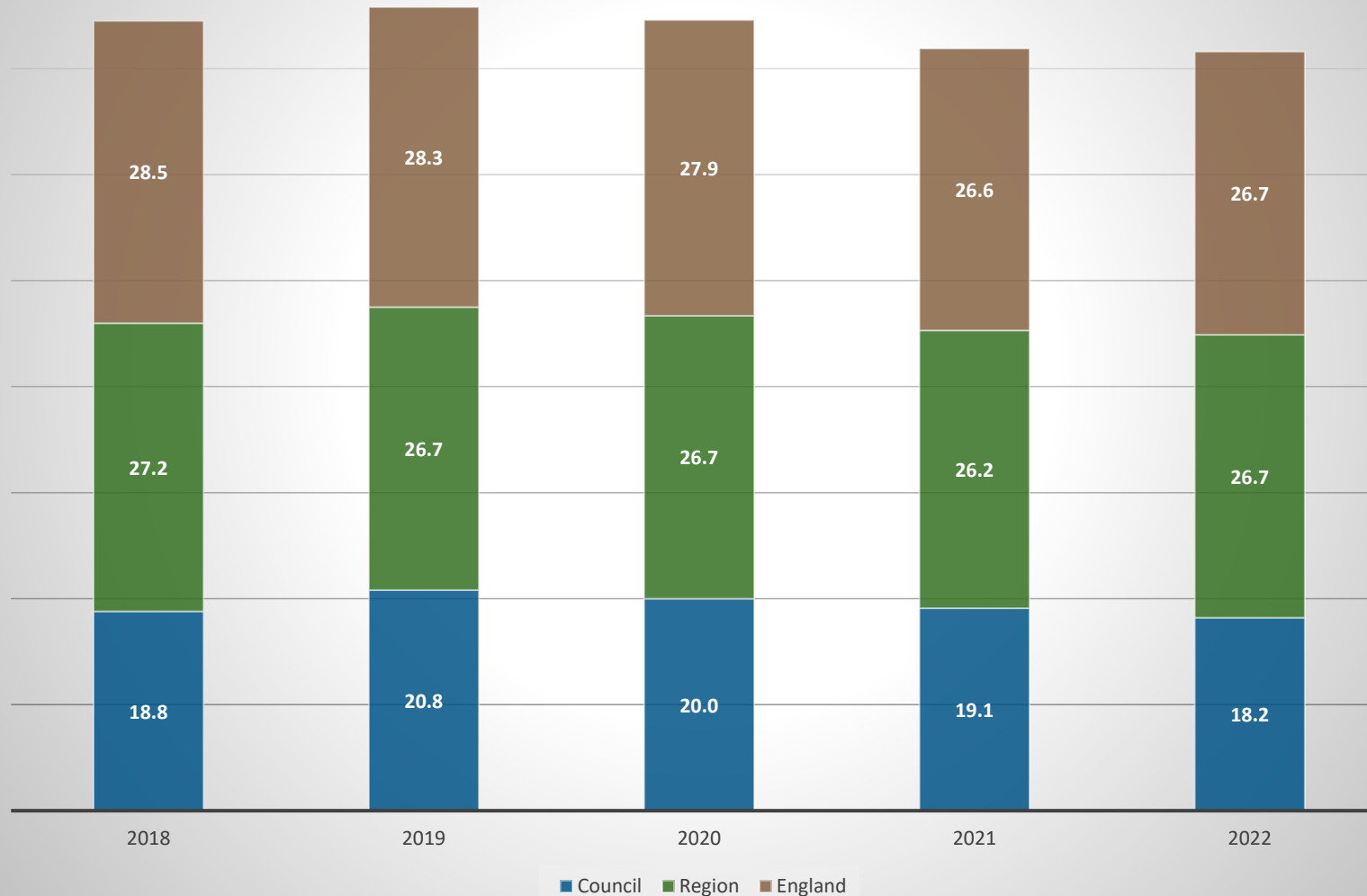
Who can have a direct Payment?

- Parents of disabled children.
- Disabled young people 16 or 17.
- Disabled people.
- Adults who meet the eligibility criteria.
- Carers.
- Adults who have capacity to consent.

How can direct payments be used?

- Social activities.
- Equipment.
- Become an employer.
- Providers.
- Services from another local authority
- Respite/short breaks.

ASCOF Measures – % comparison of proportion of people using social care who receive a Direct Payment.

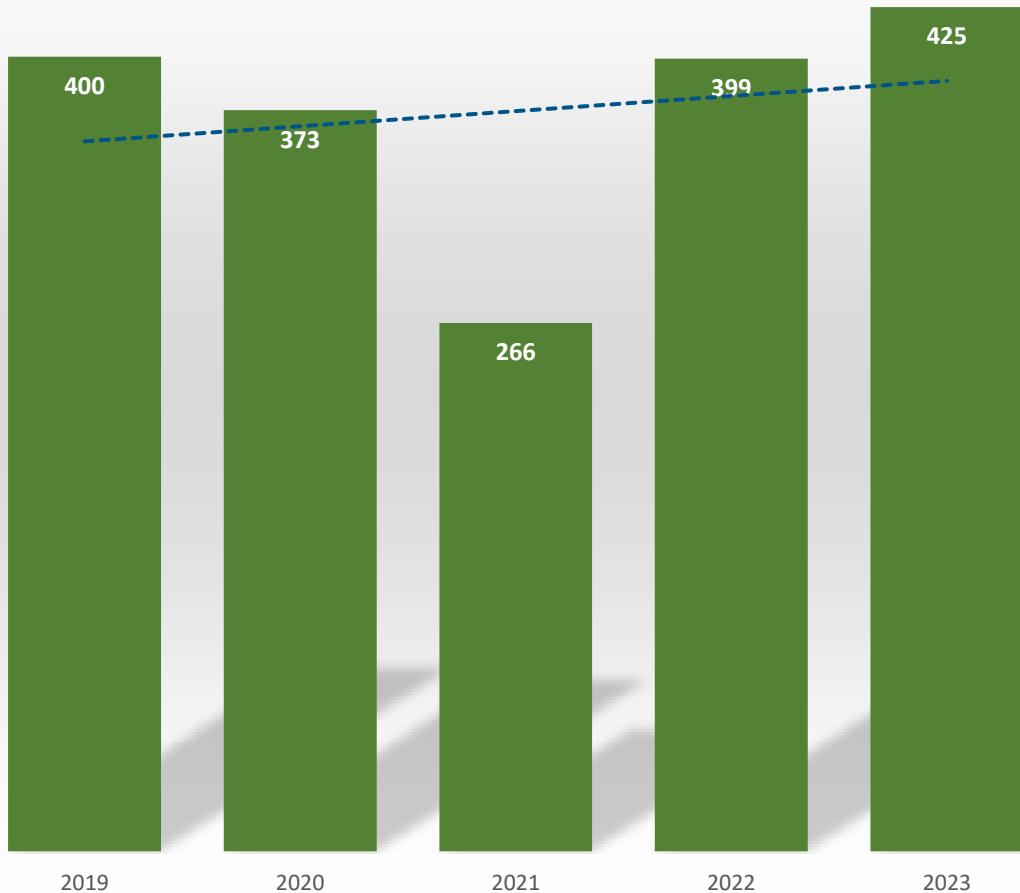


How we compare with our regional neighbours and England?

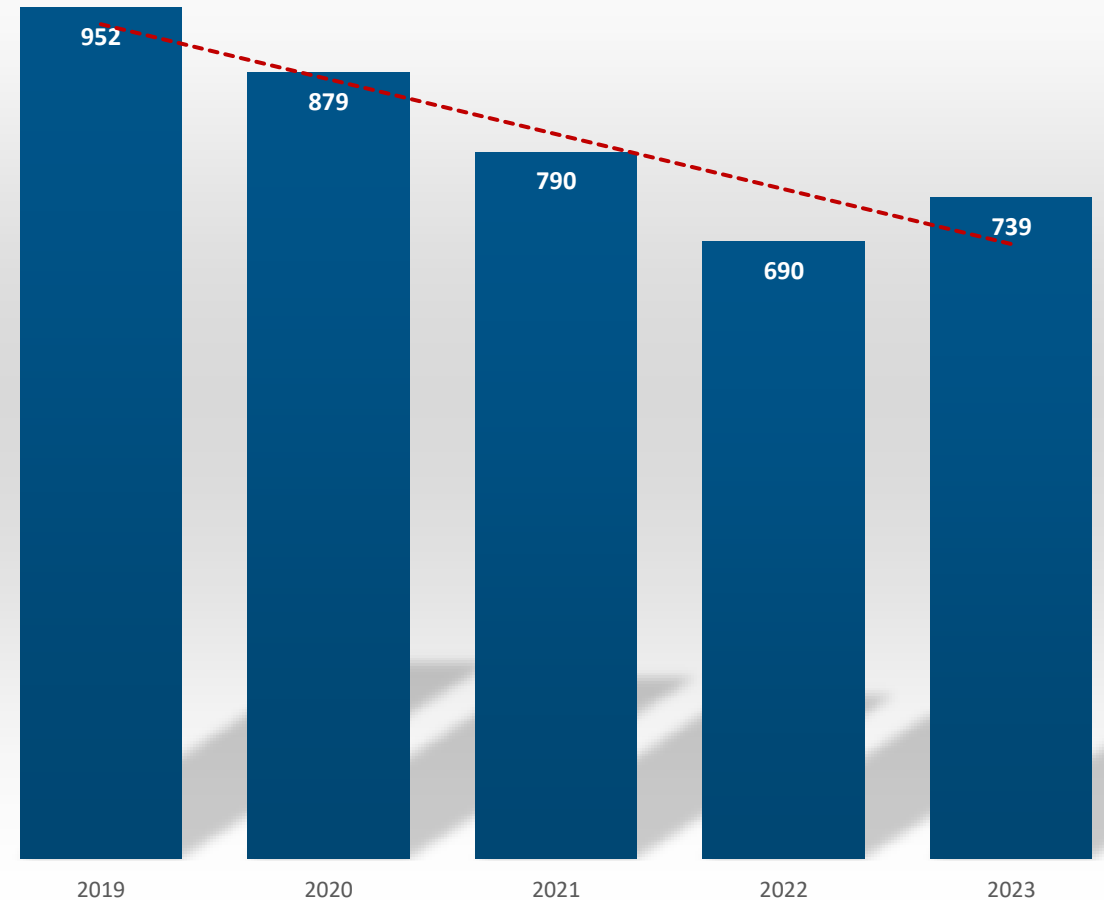
Outcomes for March 23 will be published October 23.

North Yorkshire Council's Position

Number of Direct Payment Requests by Year



HAS 4 Weekly Direct Payments Numbers by year



Improvement Plan

- Improve Direct Payment performance
- Linked to CQC Quality Assurance
- Service Planning
- Impact on budget
- Strength-based
- Person centred support

North Yorkshire Council's plan

Increase the uptake of direct payments

Comprehensive review
Research and analysis
Understand where we
are
Define where we want
to be

Systems/Processes
Training & Learning
Practice & Culture
Communication & engagement
PA Market improvement

Consult with people
we support
Influence future
practice

Findings & changes we've already made

Research & Engagement	Training & Learning	Practice & Culture
Focus groups with DP Recipients, DP Advisors, assessment staff, Easiworks & Learning Disability Partnership Board	Overhauled classroom based training Increased training opportunities Appraisal targets	Statutory Duties Connectivity & Collaboration Skills Boosters

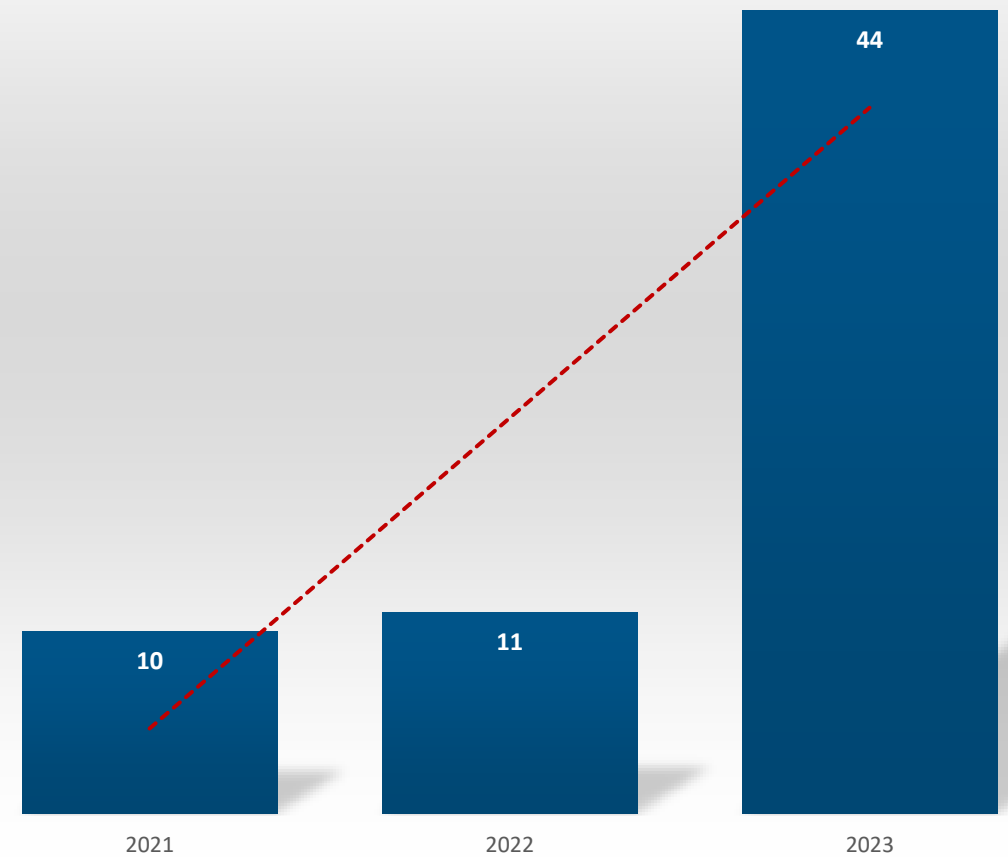
Other on-going work & planned activities

Practice & Culture	Comms & Engagement	Systems & Processes	Personal Assistants
<p>Update system to evidence DP offer</p> <p>Develop reports, use for myth busting & inform training sessions</p>	<p>Direct Payments webpage</p> <p>Leaflet & videos</p> <p>Develop peer groups</p> <p>Social Media campaigns</p>	<p>Streamline - reduce time to set up DP.</p> <p>Reduce paperwork & replace with digital solutions</p> <p>Consider digital portal</p> <p>Project – Direct Payments system</p>	<p>Promote self-employed</p> <p>Consider PA portal</p> <p>Review pay rates</p> <p>Social Media campaign</p>

% of people using Direct Payments to employ personal assistants



Number of people using Direct Payments to hire self-employed personal assistants




Meet Billy.....



“Carer has helped to turn my life around.”

“Given so much independence than ever thought I could have.”

“I’ve lost one & half stone”



Questions?

Comments?

Suggestions?